



FY 2013  
**ANNUAL REPORT**  
JULY 1, 2012-JUNE 30, 2013

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## WE ARE A HISTORIC PLACE

- **Development Management** and **Economic Development** departments received a grant from the Governor's **Agriculture and Forestry Industries Development Fund**. The grant program is designed to support local agricultural and forestry-based businesses and give a greater voice to local farm and forestland owners. It will be used to develop a comprehensive strategy for rural economic development.
- A \$152,000 Land and Water Conservation Grant was awarded by the State to protect, preserve and improve **Jamestown Beach Park**. Funds will be used to complete construction including a second restoration of shoreline, plant 4,000 beach grasses to stabilize the shoreline, improve parking, add restrooms and an accessible walkway.
- For the eighth consecutive year, the County received a \$7,500 **Chesapeake Bay Restoration Grant** to expand environmental and preservation educational program offerings for youth. The Grant is funded through the sale of Chesapeake Bay license plates.



## WE VALUE HEALTHY MINDS AND HEALTHY BODIES



- The **James City Service Authority (JCSA)** initiated a new preventative maintenance program to locate, inspect and mark over 10,000 water valves which, in the case of water main break, will help crews repair the break quickly and reduce the time affected customers are without water. A second new program was initiated to conduct annual fire hydrant inspections for more than 3,000 fire hydrants throughout the County.
- As part of the County's sports tourism initiative, over 1,400 athletes from across the country participated in the **Revolution 3 Triathlon** and 400 participated in the 5K Glow Run in New Town. Multiple County departments worked with local businesses and other jurisdictions for the events.

- Over 3,150 [volunteers](#) donated more than 52,690 hours of time and expertise to the County to maintain trails, coach youth sports, teach environmental programs and help those with special needs participate in department programs, valued at \$1.3 million.
- To help increase visitation to New Town and offer families and visitors a fun activity during the holiday season, a public/private partnership was created to develop, install and operate a seasonal, synthetic [ice rink](#) in Sullivan Square. The rink operated from November to January, with over 5,000 visitors.
- [Emergency Communications](#) began using an electronic interface that connects 911 directly to residential and business alarm companies as alarm calls are received. This eliminates the phone call needed between the individual operator at the alarm company and the Public Safety Emergency Communications Officer preventing errors and saving lives and property.
- The JCSA installed or replaced water mains on Indigo Dam Road, Jamestown Road and Lake Drive and Phase I of a replacement water main was completed in Williamsburg Landing. The JCSA also completed the rehabilitation of sewer Lift Station 4-1 which helps send raw sewage to the [HRSD treatment facility](#). By replacing and rehabilitating the aging infrastructure, JCSA customers can continue to rely on quality service.



## WE HAVE A SPECIAL CHARACTER

- Eight local businesses were approved for State [Enterprise Zone](#) incentives resulting in the companies investing \$5.2 million and creating 106 new jobs in the County. DoubleTree by Hilton and the Courtyard Marriott located in the expanded Enterprise Zone completed \$12 million and \$2.5 million renovations respectively.



- A bi-monthly Development Roundtable review process was established by the County's [Development Management](#) department to review agency comments resulting in faster approvals and reduced need for resubmittals. Site plans for 15 projects were approved within five days of submittal using this collaborative, rapid response format.
- 20 [rain gardens](#) were installed through the Garden Love/Turf Love grant program for a total of 3,800 square feet at a cost of \$20,000. Rain gardens are attractive, basin-like, landscape features that reduce storm runoff, filter pollution and recharge groundwater.
- The Board of Supervisors and Economic Development Authority presented the [Captain John Smith Award](#) to Kingsmill Resort at the 19th Annual Celebration of Business. Kingsmill was recognized for the return of the LPGA Kingsmill Championship and their commitment to the environment.
- The Board of Supervisors presented Anheuser-Busch InBev and Ball Metal with Resolutions of Appreciation in honor of their 40th anniversaries as valued businesses in the County.



- County neighborhoods Adams Hunt, Fenwick Hills, First Colony, Greensprings, Holly Ridge, Lake Powell Forest and Monticello Woods received [Good Neighbor Environment Grants](#) for beautification and environmental sustainability projects.
- [Protecting Resources in Delicate Environments \(PRIDE\) Grants](#) were awarded to Governors Land, Lake Powell Forest, Heron Run, Forest Glen and First Colony neighborhoods to improve water quality.
- Citizens and staff began work on the [Longhill Road Corridor Study](#) to develop a plan to improve safety, appearance, bicycle and pedestrian access and transit accommodations along the busy corridor.
- The County's AAA [bond ratings](#) from Fitch Ratings and Standard and Poor's (S&P) were re-affirmed. The AAA rating is the highest rating issued by Fitch and S&P and maintains the County's "rare air" status achieved in 2011. Moody's Investors Service affirmed its Aa1 rating for General Obligation Bonds and revised its outlook to positive. Favorable bond ratings can result in the County's ability to refinance or issue general obligation bonds at a lower interest rate, saving money on interest paid and the rate of debt pay-down.

## WE ARE A COMMUNITY OF CHOICE

- The [Police Department](#) offered special programs that provided crime prevention education to over 500 seniors, minorities and non-English speaking residents.
- Twenty children aged 10-13 participated in the inaugural COPs Camp. Participants learned about effective communication, peer pressure and anger management and tested their knowledge by competing in challenges. The Camp was made possible by a partnership between the Police, [Parks and Recreation](#) and local businesses.
- [Housing and Community Development](#) completed 20 energy audits and 16 energy retrofits resulting in improved energy efficiency for County homeowners.



## WE HAVE FIRST CLASS GOVERNMENT



- The County's [Radiological Emergency Plan](#) earned excellent scores from FEMA in all evaluated areas and was cited for best practices during the 2013 Surry Nuclear Power Plant Emergency Exercise.
- The County received two State grants totaling over \$350,000 awarded by the [Virginia Information Technologies Agency](#) to speed the connection between the County, the City of Williamsburg and York County 911 centers. The enhanced regional network expedites delivery of mutual aid emergency calls by alerting 911 dispatchers in all three jurisdictions simultaneously.
- The County participated in a Mass Casualty Drill in partnership with the City of Williamsburg. The drill gave first responders the opportunity to practice actions required in the event of a terrorist event or other disaster.
- As a result of improvements in the County's [floodplain program](#), FEMA's Community Rating System was raised to a Class 7, giving citizens who live in a flood zone discounts of 15 percent on their flood insurance premiums.
- Parks and Recreation received the 2012 Gold Medal Award from the [National Recreation & Park Association](#) and the [American Academy for Parks & Recreation Administration](#). The Gold Award recognizes the County as the best managed park and recreation system in the nation in its population category of 50,000-100,000. The award honors excellence in long-range planning, resource management, volunteerism, environmental stewardship and program development.
- The [Virginia Recreation and Park Society](#) selected the [Freedom Park Interpretive Center](#) as the State's Best New Facility/Bricks and Mortar and the Jamestown Beach Shoreline Restoration Initiative as the State's Best New Renovation/Addition for parks, playgrounds, blueways or trails. The projects won in their respective categories for populations of 50,000-100,000.
- The Police Department was recognized by the [VA Association of Chiefs of Police](#) as having the best overall traffic safety program in the Commonwealth for an agency its size. The traffic safety program was awarded first place by the [International Association of Chiefs of Police](#) among similar sized agencies in the nation.
- The Police Department exceeded its average clearance rates for both violent (76.6 percent) and property (28.7 percent) crimes, and beat the average of metropolitan counties' rates of 54 percent and 18.3 percent.
- The County's website received an Excellent rating for its presentation of financial reports and budgets from the [Sunshine Review](#), a national non-profit dedicated to government transparency.
- The [Government Finance Officers' Association](#) awarded a Certificate of Achievement for Excellence in Financial Reporting to the County for its Comprehensive Annual Financial Report. This was the 29th year that the County has received this prestigious award.

# NEW AND NOTABLE FOR FY13

**C**urrent and former members of the Board of Supervisors came together in recognition of the 125th anniversary of the first recorded meeting.



**T**he web page, [jamescitycountyva.gov/citizens](http://jamescitycountyva.gov/citizens), re-launched and now highlights County services and programs for citizens and neighborhoods.

**A**n Open House featured information, giveaways and demonstrations to help residents learn more about the County services and departments that affect their daily lives.



**T**he new Neighborhood Leaders Forums are open to all citizens and feature guest speakers, networking and a Q&A session with County staff.

**G**oodyear Tire, Movement Mortgage, Michael's Arts and Crafts, Arthritis and Rheumatic Diseases, Peerless Restoration and Williamsburg Estate Services celebrated ribbon cuttings.

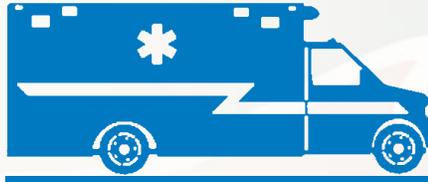


BY THE NUMBERS



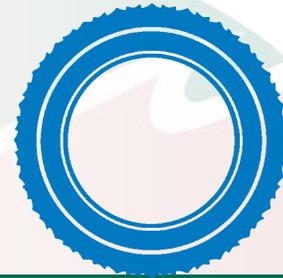
38,061

Directed patrols conducted by Police.



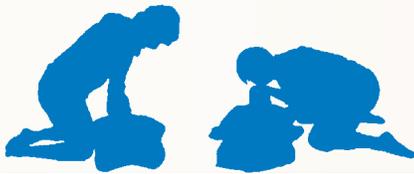
9,266

Calls responded to by Fire and EMS.



1,070

Tires were collected by 311 citizens during the 32<sup>nd</sup> Annual County-Wide Spring Cleanup.



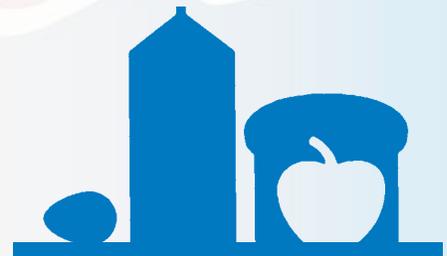
124

Citizens received Community Emergency Response Training.



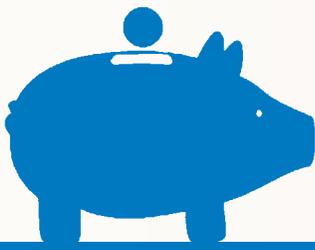
25,540

Citizens conducted 44,346 transactions at Satellite Services.



7,234

Citizens enrolled in the Supplemental Nutrition Assistance Program (SNAP).



\$1.3 MILLION

Value of time donated by volunteers for the County



100%

Of Capital Improvement Program (CIP) projects completed on time.



61

Investigations and 242 family assessments were completed by Child Protective Services.



172

Families found homes under the Housing Choice Voucher Program.